## What Makes Counteract Different?

Counteract is the ONLY balancing product on the market proven to improve fuel economy in two separate S.A.E and TMC type II tests. We were the first to market 100% glass beads for balancing. Don't be fooled by competitive claims, Counteract's patented technology makes it the most technologically advanced system on the market today.

#### How much Counteract do I need?

The amount of Counteract needed is determined by the vehicle and the tire size, and in some cases the aggressiveness of the tread. Try our handy calculator to find out exactly what is recommended for your tire.

### Does Counteract void tire warranties?

No, Counteract does not void any tire warranties. Due to our patented technology Counteract does not harm the inside of a tire, once removing Counteract from a tire you would never know it was inside. Warranties are only voided if the internal balancer has caused harm to the interior of the tire carcass, or you can tell that something was installed inside the tire. None of these happen using Counteract.

## Is Counteract re-usable?

Yes, Counteract is re-usable. However, you must be careful when re-using the product. When we manufacture our product it goes through a special decontamination and cleansing process. When you re-use it you could lose some beads or contaminate them which could cause the product to not work as effectively. For the price and extended tire life you receive using Counteract it makes sense to put in fresh product.

#### Is your Truck product the same as the Motorcycle?

No, our truck beads and our motorcycle beads are different. They go through different refining process and are manufactured differently. Motorcycle tires are different then truck tires, so are our beads. If you use the truck beads in a motorcycle we will not honor any warranty claims or support any issues that may arise.

# Will the product react to any known materials?

No, Counteract Balancing Beads will not react with any known metal or materials.

# Can you balance a tire with Counteract on a tire balance machine?

No. The Counteract Balancing Beads will only move to the balanced position through inertia generated by the out of balance condition of the complete wheel assembly and the up and down motion of the vehicle suspension.

# Can I use Counteract Balancing Beads when I have another balancing product installed?

It is not advised to combine other internal balancing agents or balancing rings with Counteract Balancing Beads. It is recommended that all other types of balancing be removed so as not to hamper Counteract Balancing Beads Patented balancing technology from balancing the wheel assembly properly.

# I have heard internal balancing heats up the tire? Is this true?

Counteract Balancing Beads is the only method of balancing proven to allow your tire to run cooler. We have proven that we allow tires to run 30 degrees cooler than a traditional spin balance, and 60 degrees cooler than all other internal balancers and products on the market. Therefore, Counteract is the only balancing product that actually keeps your tires running cooler, helping eliminate thermal degradation and irregular wear.

# I have a internal tire pressure monitoring system will your beads damage them?

Counteract is 100% TPMS compatible. In fact, due to our patented product Counteract will never make contact with your TPMS system once installed inside the tire. However, the only thing you can't do is install Counteract through the valve stem if it has TPMS sensors, in this case you must install the product while the tire is broken or while being mounted.

## I installed the beads, but I still have a vibration?

Counteract is a balancing product. If there is an imbalance with your tires Counteract will remedy the problem. However, no balancing product can fix a bad tire, bent rim or mechanical problem. If you need help troubleshooting a vibration issue, please feel free to contact us.

## Can I use beads in conjunction with weights?

No, you should not combine weights with the use of internal balancers. The reason being is they work against each other. If you have a balance issue, you only need Counteract.

## Do Counteract Balancing Beads clump due to moisture?

No, Ambient moisture does not affect the product's performance, this is due to our special coating.

# Will the product breakdown over time?

Counteract Balancing Beads are made of recycled tempered glass and do not break down when used in tires, the evidence of this is in millions of applications sold since introduction in 1997. Not one case of this problem has ever been reported.

# How do I remove the product from the tire?

Counteract Balancing Beads are easy to remove. Simply strike the tire with a tire iron several times along the tread; this will cause the material to fall to the bottom of the tire where it can be scooped or vacuumed out.

## Do you need a valve filter to prevent the valve from clogging?

Valve clogging is not a common problem with Counteract Balancing Beads and is usually the result of dust (we remove all dust at the manufacturing stage). A valve filter may help but can also slow down air flow or become clogged itself by dust, making it difficult to check air pressure. To address this situation the beads are selected by size and put through multiple screening and dusting processes. To reduce the possibility of a valve leak, it is recommended to use a Counteract Valve Core and self sealing valve cap (supplied in every package).

### Can I use Counteract with tire slime and sealants?

No, Counteract is not compatible with any tire sealant or slime. Do not combine these products.

# Why not sell bulk pails?

The reason we do not sell bulk pails of Counteract is due to multiple issues. If we have shop users weighing out their own beads and putting them in tires, we cannot guarantee that their scale or scoop is accurate to our required tire size measurements. We package the bags individually for specific tire sizes so that there are no issues. It allows us to have control over what is being installed into the tire, therefore we will help with any support needed. If you weigh your own, you're on your own and we are not responsible if anything goes wrong. Also, as mentioned before, our product has a special decontamination and cleaning process, if users weigh out their own they can contaminate the product and cause issues.